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Date: April 14, 2004 User: 23 Client Matter # 3999692-145715

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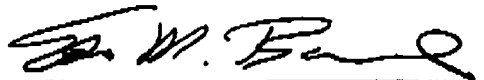
Facsimile #: 703/872-9306

Confirmation #:

Inventor: Fulton, et al
Serial Number: 09/506,405
Filed: February 17, 2000For: COMMUNICATIONS NETWORK INTERFACE FOR USER FRIENDLY INTERACTIVE ACCESS
TO ONLINE SERVICESGroup Art Unit: 3628
Examiner: Frantzy Poinvil

In the above referenced application, we are herewith filing: Amendment and Response to Official Communication mailed on October 17, 2003 (39 pages), Request for Extension of Time (2 pages) and Transmittal Form PTO/SB/21 (1 page).

Date: April 14, 2004

EDWIN M. BARANOWSKI, Reg. No. 27,482
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COLUMBUS(140314 v.0)

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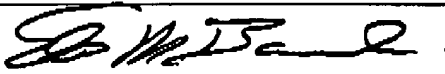
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)		Application Number	09/506,405
		Filing Date	February 17, 2000
		First Named Inventor	Fulton
		Art Unit	3628
Total Number of Pages in This Submission		Examiner Name	Frantzy Poinvil
		Attorney Docket No.	3999962-145715

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to a Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual	Edwin M. Baranowski
Signature	
Date	April 14, 2004

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COLUMBUS/1140317 v.01

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APR 21 2004

Serial No.: 09/506,405 PATENT
Filing Date: February 17, 2000
Inventor: Fulton, *et al.*
Title: COMMUNICATIONS NETWORK INTERFACE FOR USER
FRIENDLY INTERACTIVE ACCESS TO ONLINE SERVICES

Examiner: Frantzy Poinvil
Group Art Unit: 3628

OFFICIAL

Attorney Docket No.: 3999692/145715

FILED BY FACSIMILE TO 703-872-9306 ON APRIL 14, 2004

ATTENTION GROUP ART UNIT 3628, EXAMINER FRANTZY POINVIL

c/o Mail Stop Amendment
Commissioner of Patents
P.O. Box 1450
Alexandria VA 22313-1450

AMENDMENT
and
RESPONSE TO OFFICIAL COMMUNICATION

Dear Sir:

This is a response to the Official Communication mailed in this application on October 17, 2003. Entry of the following amendments, reconsideration and reexamination, and allowance of the application are respectfully requested.

COI.UMBUS/1138444 v.01

I. Please enter the attached substitute specification identified as "Attachment A."
The following addition is made to the first paragraph:

RELATED APPLICATIONS

[001] This application is a continuation of application serial number 08/962,912, filed on October 27, 1997, now United States Letters Patent No. 6,182,052, which is a continuation of application serial number 08/254,146, filed June 6, 1994, now abandoned. The referenced applications are incorporated by reference herein.